

2010 Basic Needs Funding Application**APPLICATION IS BY INVITATION ONLY****Contact Information**Organization Name: Willamette Family Inc. (Buckley Center)Mailing Address: 687 CheshireCity/State: Eugene, Oregon Zip: 97402Contact Name: Bob Richards Title: Director, Buckley CenterPhone: 541.343.3550 Email: robrich88@yahoo.comWebsite: www.wfts.org Fax # 541.302.1717**Organizational Information**

Mission Statement: "Willamette Family is committed to providing a comprehensive continuum of services to individuals and families impacted by substance use, abuse, or addiction. We provide these services without regard to their financial resources."

No. of Employees: 170 FTE: 149No. of Volunteers (annually) 187 Volunteer Hours 2125Name of Executive Director: Micki KnucklesName of Board President: Jeremy Starr Term Ending Date: February 2011Number of members on Board of Directors: 13Total Agency Budget: 6,027,354 Fiscal Year End: June 30, 2010Geographic Service: Lane CountyUnduplicated Lane County Residents Served Last Year: 2200Has your organization been previously funded by UWLC? No Yes, Year(s) 17+**Proposed Service(s):** Name of Proposed Services: Detoxification and sobering services

Basic Needs Services: (check primary use of funds)	Geographic Service Area within Lane County
<input type="checkbox"/> Food (hunger relief and nutrition)	
<input checked="" type="checkbox"/> Shelter (emergency housing and homelessness intervention)	Entire county
<input checked="" type="checkbox"/> Healthcare (emergency and basic health services)	Entire county
<input type="checkbox"/> Safety (domestic violence and child abuse intervention)	
<input checked="" type="checkbox"/> Access to Basic Needs (information & referral; transportation; advocacy)	Eug./Spfd. Metro area

Annual Funds Requested: \$44,000

1. Proposed Services Summary:

Buckley Center is the only public facility of its kind in Lane County. Each year, the demand for our medical, shelter and basic needs services continues to grow. At the same time, our ability to serve this population continues to deteriorate due to inadequate funding, thus threatening vital health services to those who have no other resources for help. Specifically, Buckley Center provides:

Sobering Services

The Buckley Center sobering station provides shelter in a clean and safe environment in which intoxicated clients are admitted. Clients are monitored in the facility from between 4 to 6 hours, or until they can pass a field sobriety test administered by a sobering station Technician, after which they are either transferred to the detoxification unit or safely returned to the streets. Clients receive an immediate medical screening to insure that they are medically appropriate for sobering services. If it is determined that this is not the appropriate place for them, they are referred to an appropriate facility. If accepted for admission, clients are issued sleeping mats and blankets, provided water, juices or hot soup. At discharge, they are offered referrals for any other basic needs.

Detoxification Services

Detoxification clients are provided all of their basic needs while in the facility, including nutritious meals, sleeping accommodations, showering and laundry services. They receive one-on-one counseling, group counseling and attend lectures. They participate in developing a treatment plan and voluntarily attend in-house 12-Step meetings. A physician or P.A. as well as a licensed nurse see each client daily. Any special needs are addressed including women specific issues (ex: pregnancy etc.), and mental health issues. Through a partnership with White Bird Clinic, mental health workers are on site two hours daily and see any clients with mental health complaints. Buckley Center is a non-smoking facility and offers nicotine replacement therapy. An effort is made to work with the client's family and to refer the client to treatment at either an outpatient or residential long-term treatment program. Before discharge, every effort is made by the Buckley Center staff to connect the client with any other needed resources.

2. Target Population:

Buckley Center serves the most vulnerable population in Lane County. They are the most chronically addicted who often exhibit behavioral problems, mental health issues, physical disabilities and a lack of basic needs. Approximately 90% of this population is below federal poverty level. More than half of the remaining 10% are below 250% of the FPL. Approximately 65% of our clientele are homeless. Most of the homeless men admitted have been a victim of assault and/or robbery. Most homeless women admitted have been a victim of assault, robbery, physical abuse and/or sexual abuse. Currently, approximately 12% of our clientele are veterans. We fully expect that number to rise as hostilities overseas continue and end as both state and federal statistics continue to show increases in cocaine, methamphetamine, alcohol and heroin addiction.

We are a multi-cultural facility serving both men and women of all ethnic backgrounds. Our admissions generally consist of individuals who are white, Latino, African American, Native American, Asian and other ethnic groups. The only demographic restriction to admission is age. Because we are approved only as an adult facility, we are restricted by law from admitting individuals under the age of 18. All others are eligible regardless of age, race, gender, ethnic background, sexual identity, religion or any other cultural characteristics. When necessary, we provide interpreter services through either our own bilingual staff or through outside resources. This includes sign interpreters for the hearing impaired. All of our services are provided on the ground floor and we are fully wheelchair accessible.

Other social service agencies often refer individuals who are also in need of our services. These include but are not limited to; clients from senior and disabled services, medically impaired clients who are appropriate for admission here, victims of domestic violence, clients suffering from HIV AIDS, mental health facilities, and others.

3. Need:

Substance abuse and addiction continues to increase in Lane County; often with loss of health, family, employment, productivity, other basic needs and even loss of lives. At the same time, public funding for treatment has been cut more than 20% over the last 7 years statewide, with more than a 45% in Lane County alone. In 2008, there were 4,882 admissions to the Buckley Center, 770 to the Detoxification unit and 4,112 to the Sobering Station.

Access to detoxification services is particularly essential for this population as they have few if any personal resources available to them. Without these services, most would be on the streets, in the parks, under bridges, clogging up emergency rooms, draining police and jail resources, and dramatically increasing the impact of their addiction on themselves and the county. The consequences place them at the highest risk for medical crises, crime, violence, rape, and accidents. Data clearly demonstrates the cost to everyone when services for this population are not provided. Skyrocketing costs in child abuse and foster care, law enforcement, incarceration, and health care measure some of the results of unmet treatment needs. It is far more difficult to measure the hidden costs of broken families, lost productivity and lives.

Lane County Data

Over 15% of adults in Lane County need alcohol & drug treatment. (National average is 9.8%)

Over 23.2% of adults with severe mental illness have addiction problems.

70% of drug abusing women have been physically or sexually abused. 50 to 55% of these have histories of family violence.

85% of addicted individuals live at or below federal poverty level.

There are currently nearly 1,000 Lane County children in foster care. 60 to 80% have parents with substance abuse issues.

Over 40% of all traffic fatalities were related to alcohol or drugs.

Sexually transmitted diseases have increased 25%.

4. Service Goals:

The primary goals of Buckley Center's services are as follows.

Sobering Services:

1. To shore up reduced existing funding in an effort to continue providing quality, effective, basic needs and shelter services for the population we serve.
2. To reduce the number of individuals who are turned away from services due to reduced resources.
3. To increase the number of individuals admitted for sobering services.
4. To reduce the number of incidents created by intoxicated individuals:
 - a. On the streets and in parks
 - b. Involving the police
 - c. Involving emergency services (ambulance)
 - d. At emergency rooms
 - e. At other social service agencies
5. To reduce the suffering of homeless individuals addicted to mood altering substances.

Detoxification Services:

1. All of the above goals.
2. To continue providing medical detoxification care.
3. To continue providing non-medical related essentials for our clients including a clean safe environment, nutritious meals, referrals and laundry services.
4. To increase the number of low income clients for detoxification services.
5. To continue finding new and innovative approaches that will maximize our effectiveness.

5. Community Return on Investment:

Treatment works! Treatment not only helps to return the individual to a healthy, productive lifestyle but also dramatically improves the lives of their families and the community at large. Recent and past research studies have proven that for every dollar spent on alcohol and drug treatment the public is saved between 5 and 7 dollars in revenue lost due to:

- Alcohol and drug related crime (shoplifting, burglary, etc.)
- The policing of alcohol and drug related crime
- Alcohol and drug related court involvement
- Alcohol and drug related incarceration
- Alcohol and drug related hospital care (emergency rooms)
- Lost employment (tax revenue)
- Lost productivity
- DHS/CHS child welfare involvement (children removed from home)

The level of public donations to Buckley Center often helps to show a strong public interest when approaching government funding sources. These sources are more likely to financially support programs such as ours when they can show strong support from the public. In addition, state funds help to leverage federal funding, often by securing "match" funds.

Buckley Center is an integral part of the Human Services Network. Most of our clientele are also clients served by other HSN agencies. This is because addiction percentages are much higher in the population served by HSN agencies. As a result, many of these shared clients need detoxification and/or sobering services before they can effectively receive services from other agencies. At Buckley Center, "referral" is a two way street. We not only receive referrals from numerous other HSN agencies, but also refer our clients to them after successful completion of our treatment services. Examples include: Sponsors, White Bird Clinic, WomenSpace, Options, Senior and Disabled Services, HIV Alliance, The Eugene Mission and Centro Latino Americano, just to name a few.

6. Organizational Capacity:

First incorporated as "Buckley House" in 1963, our program was a "social model" detox, originally housed in the home of George and Honey Buckley, primarily serving alcoholics. Medical assistance was minimal and there were no other services available. Over the years, services have been dramatically enhanced and increased, thus raising the "level of care". Today, as "Buckley Center", we are a true "medical model" detoxification facility. We provide a full array of services including sobering services, medical detoxification services, medical triage, mental health screening and resource referral. There are 20 sobering slots and 22 detoxification beds available.

Several years ago, the State of Oregon office of alcohol and drug abuse (now OMHAS), established a "Detox Taskforce". The goal was to determine what an ideal detoxification facility should look like. In their final findings, the task force named Buckley Center as the "Model Detoxification" facility. In 2008, services at Buckley Center were named the #1 priority when preparing the "revenue swap" between Lane County and the city of Eugene. Our reputation speaks for itself. Buckley Center has proudly continued to provide these needed, quality services in spite of continued decreases in funding.

Buckley Center employs a highly specialized, well-trained and uniquely experienced staff. All are trained specifically for their position. When positions are available, we rarely find applicants with the experience or training needed to fill those positions. We therefore must train them ourselves.

Our Board of Directors is a volunteer board composed of 14 individuals from all walks of life including business people, attorneys, homemakers and others. Their primary duties are to insure fiscal responsibility and to provide oversight for the Executive Director who is their only employee. They are not involved in daily operations in any way unless requested to do so on an advisory basis. The Executive Director oversees all daily operations.

Being a publicly funded facility the majority of our funding comes from various governmental sources including federal, state, county and local funds. On a limited basis, we also provide services on a "fee for service" basis and accept donations from the public and United Way of Lane County. We are governed by strict adherence to; our policies and procedures, the Willamette Family Inc. mission statement and values, the NAADAC (National Association of Addiction Professionals) code of ethics, and state and federal confidentiality laws. In addition, we are licensed by a "Letter of Approval" issued by OMHAS, (the state of Oregon's Office of Mental Health and Addiction Services). Site reviews are conducted by the State of Oregon every two years and we have passed each and every one with the highest of reviews. Our "Letter of Approval" has never been threatened in any way.

Our facility is meticulously maintained and has obtained several improvements over the past few years. Some of these improvements were funded by CDBG (Community Development Block Grants). They include; a new men's lavatory and shower facilities, a new HVAC system, new paint throughout, new flooring and a new roof.

7. Goal Alignment:

Obviously the primary goals of Buckley Center are to dramatically improve the health of the clientele we serve and insure that as many of their basic needs as possible are met. Alcohol and drugs of abuse devastate the human body. High blood pressure, out of control diabetes, system failure, infection of blood born pathogens (HIV, HEP-C, Merca, etc.), overdose, immune system compromise, liver failure and respiratory failure are only a few of the medical problems we see every day as a result of alcohol and drug abuse. For the population we serve, sobering and detoxification services are the first steps in returning the body to a healthy condition. That is why Buckley Center is often called the "doorway to recovery".

Many of our clientele are those who no other agency can or will serve, but by providing medical detoxification treatment, shelter and assistance with basic needs, we can dramatically decrease the impact of the individual's addiction on themselves, their families and the community.

Most of our clientele have lost their employment and/or their ability to be employable due to addiction. In recovery however, most return to the roles of the employed, often earning more income than before treatment and regain the ability to provide for their own (and their families) basic needs. Those who had not lost their employment often find that their productivity is greatly improved and their earning potential is increased.

Many, particularly the younger clients, return to school to continue their education. Some enter higher education for the first time in an effort to improve their employment status and lives even more. Those who are still in school have been proven to achieve better attendance, higher grades and higher completion rates. Most of those who were homeless, find that in recovery they can secure adequate housing and eventually regain the ability to provide it for them selves. We are proud to say that a precious few are now employees of Buckley Center.

8. Collaborations:

Because so many individuals in need of social services also struggle with an addiction problem (of either themselves or a loved one), detoxification services are often the entry point not only for our services, but also other community services. The Buckley Center staff works throughout the entire continuum of care with other community providers to help clients find the services they need. These services are provided before, during, and at the end of their treatment. Referral services may include and are not limited to referrals for; education, vocation, housing, health care, dental care, mental health care, basic needs, veterans benefits, parenting, pregnancy, domestic violence, HIV AIDS, ongoing treatment through other agencies, and others.

As a member of the Community Response Team, Buckley Center works closely with White Bird Clinic, CAHOOTS, Lane County Mental Health, Lane County Parole and Probation, City of Eugene

Police, other law enforcement agencies, Eugene Parks and Recreation Department, Centro Latino Americano, The Eugene Mission, the Peace Health Emergency Room, and other crisis services.

By working so closely with other agencies, Buckley is able to take full advantage of and maximize services available for clients. This cooperation leverages greater effectiveness when serving clients by having an established network of organizations to meet the specific needs of each client on an individual basis.

As a network member, we also work closely with UWADO/HSN providers and participate in the monthly meetings. Willamette Family Inc., as a community agency, is active on multiple task forces and projects with other governmental and private agencies. At the State and National levels, Willamette Family staff hold leadership positions within several alcohol and drug related organizations.

9. Alignment of Services with Values:

All Willamette Family Inc. and Buckley Center staff must be committed to the highest level of personal integrity. Our policies and procedures make it clear that all of our employees must practice the principles we teach. Like most non-profits, we are accustomed to working with very tight and limited revenue, particularly in times such as these. Therefore, exemplary fiscal stewardship is more than a need. It is a must. Over the years, as budgets have been cut, there has been no room for waste. Our administration costs are less than 9% of our annual budget. Every dollar available is used for client care.

We rely heavily on volunteers, including every one from our board of directors to those thoughtful individuals who come simply to swing a mop or broom. We have volunteers who come to teach, volunteers who come to offer support, and some just to "pay back to the community". All volunteers are required to adhere to the same work conduct rules, the same confidentiality laws, the same NAADAC code of ethics, and follow the same policies and procedures as our staff.

We are not "unreasonably demanding" employers. However, there is one area where we are incredibly demanding. That is, anyone working or volunteering at our programs **must** treat everyone (both staff and clients) with dignity and respect regardless of age, race, gender, sexual identity or cultural background. To do less than that would greatly hamper our ability to make a "positive" difference in the lives of those we serve.

We believe that the status of our reputation, having been named the "Model Detox" and as the number one priority for funding, are all strong indicators of our Community Leadership.

Basic Needs Application



Proposed Services BUDGET

(fill in the green cells)

Agency Name:

Willamette Family, Inc.

Proposed Services:

Basic Needs

	Prior 12 Months	Future 12 Months
REVENUE/SUPPORT		
United Way Funding/Request (do NOT include Donor Designations)	\$34,404.00	\$44,000.00
Public Support: Contributions/Fundraising Events (include Donor Designations)	\$42,416.00	\$29,344.00
Government Funding	\$718,810.00	\$684,575.00
Foundation/Corporation/Other Grants or Major Gifts	\$40,000.00	\$40,000.00
Program Service Fees or Membership Dues	\$86,911.00	\$70,000.00
Other Revenue	\$0.00	\$0.00
Total Revenue	\$922,541.00	\$867,919.00
	Estimated	Actual
EXPENSES		
Personnel Related	\$599,008.00	\$591,600.00
Client Assistance	\$49,960.00	\$51,000.00
Other Direct Program Expenses	\$176,540.00	\$132,600.00
Administrative Overhead	\$97,033.00	\$92,719.00
Total Expenses	\$922,541.00	\$867,919.00
NET (should be zero)	\$0.00	\$0.00

What percent of your **agency** budget do these proposed services represent?
 What percent of your **agency** revenue is the United Way request?
 Number of employee FTE's (full-time equivalents) in proposed services?
 Percentage United Way request to overall proposed services revenue
 Administrative overhead percentage applied to proposed services

15%	14%
1%	1%
19.50	19.50
4%	5%
12%	12%

Completed by:

Pam Strutz, CPA (Finance Director)