

## HEALTH ACTION AREA

### 2010-2012 funded partner agencies and programs

To support our 2020 goal, we are strategically investing in the following programs:

#### **Chronic Disease Self-Management Program — Gerontology Institute\***

A research-based program that helps to create self-sufficiency among adults of any age with one or more chronic conditions.

#### **Needle Exchange — HIV Alliance**

The Sana Needle Exchange aims to protect public safety and community health by reducing the spread of HIV and Hepatitis C due to injection drug use.

#### **Expanding Access to Outreach Centers^ — Planned Parenthood of Southwestern Oregon**

Delivering comprehensive and medically accurate information that empowers women, men, teens, and families to make informed choices and lead healthy lives.

#### **Care Coordination — South Lane Mental Health\***

Providing counseling, case management, medication management, crisis services, and supported housing to people affected by mental illness and emotional problems.

#### **Clinic Expansion^ — Volunteers in Medicine\***

Offering free primary medical care and mental health services to uninsured, low-income Lane County adults.

#### **Increased Medical Capacity — White Bird Clinic**

Increasing access to basic health care for 250 low-income Lane County residents.

#### **Expanded Dental Care — White Bird Clinic**

Creating access to both urgent and restorative dental care services for 80-160 low-income MAP patients living in Lane County.

#### **Evening Clinic Expansion for Mental Health Medication Management — White Bird Clinic**

A new evening clinic that will allow the monitoring of at least 90 unduplicated new patients who are using mental health medications to maintain a stable lifestyle.

#### **Family Health Network — Willamette Family, Inc.**

A Primary Care program that provides substance abuse treatment services to any individual in need.

#### **Healthcare Agencies also receiving United Way Basic Needs Funding are as follows:**

HIV Alliance, National Alliance on Mental Illness Lane County, Planned Parenthood of Southwestern Oregon, School-Based Health Center Council, South Lane Mental Health, Willamette Family, Inc., White Bird Clinic

\* Receiving United Way funding for the first time in 2010

^ One-year Capitol Investment

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## HEALTH Action Area 2010-2012 Status Report



*Working to increase the availability of health care services and connect uninsured or underinsured Lane County residents with appropriate, quality health care at less cost to them and to the community.*



# UNITED WAY OF LANE COUNTY'S HEALTH ACTION AREA

## A Report on the activities of the 100% Access Healthcare Coalition



### Did you know that today over 77,000 individuals in Lane County are uninsured?



The 100% Access Healthcare Coalition formed as a result of the United Way of Lane County's 2004 Community Needs Assessment which found that for the first time, health care, affordable medications and health insurance were the top three needs of all people in Lane County regardless of

socioeconomic status, age, or geography. The Coalition is comprised of Lane County's leading health care providers including our hospitals, medical practitioners, safety net clinics, insurance companies, government agencies, private businesses and non-profit organizations who are committed to improving access to health care in Lane County – connecting more people to appropriate, quality health care at less cost.

### HEALTH GOAL FOR 2020

By the year 2020, the healthcare needs of Lane County's most vulnerable residents will be met through the community's system(s) of care.

### MILESTONES

Between 2007 and 2010 the Safety Net Clinics, partners and members of the 100% Access Coalition, achieved the original 2020 goal of "connecting 15,000 un- or under-insured people to a community-based system of care" for our community. Safety Net Clinics provided care to 42,272 patients in 2010, a 60% increase since 2007.

## COALITION HIGHLIGHTS

### Community Health Workers Program (in development)

- Once fully operational, this system will offer a cohesive community curriculum and training specifically for Community Health Workers (CHWs). The CHWs are intended to be an extension of a primary care team with a goal of helping the patient navigate through their treatment plan as well as the health system and will often times interact with the patient similar to a life coach.

*"Using community health workers as team member for the delivery of primary care, behavioral health care, and community prevention improves health outcomes because they are trained and trusted members of the communities in which they work and share culture, language, and experience with patients."*

~ Oregon's action Plan for Health 2010, published by the Oregon Health Authority

### Emergency Dental Access

In partnership with community and safety net dental clinics, 100% Access is working to secure dental access for low-income individuals without access to dental care.

- In 2010 and the first half of 2011, we provided 255 treatment slots for emergency dental care at Lane Community College's Clocktower Clinic. These treatment slots were supported by a \$31,000 Oregon Community Foundation grant and the value of care provided was estimated to be \$81,530.
- White Bird Dental Clinic is a United Way of Lane County strategically funded partner. In the first nine months of the investment, the UWLC funding leveraged over \$53,000 in dental care for nearly 140 individuals.

### Medical Access Program (MAP)

- This program was developed in 2007 as a pilot project focusing on the community's highest-needs clients. The intent was to create a system of donated care for the uninsured by leveraging community resources through care coordination. Care Coordination is the foundation of this program in that care coordinators identify and meet the client's most critical health concerns, make appropriate referrals, and work to minimize any social barriers to accessing care.
- In the first three years of the program, community-minded health care professionals donated an estimated \$392,000 in medical care to MAP clients. According to the 2011 program evaluation, MAP provided a 313% return on community investment; for every \$1 invested in the program, \$3.13 is returned to the community in the form of community benefit.

### Prescription Assistance

One of the biggest barriers to health is the affordability of prescription drugs. Through our partnership with Bi-Mart, the MAP prescription vouchers provided over \$27,500 in prescription support to MAP clients in 2010.



For more information visit [www.UnitedWayLane.org](http://www.UnitedWayLane.org) and click on the HEALTH link at the top of the page.